



सत्यमेव जयते



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INDIAN RAILWAYS INSTITUTE OF TRANSPORT MANAGEMENT

भारतीय रेल परिवहन प्रबन्धन संस्थान

MINISTRY OF RAILWAYS, GOVERNMENT OF INDIA

भारत सरकार - रेल मन्त्रालय

Campus: Hardoi By-Pass Road, P.O. Manak Nagar, LUCKNOW-226011

Tele: (BSNL) 0522-2451941, FAX: 0522-2451964, 2451940

GENERAL MANAGER OFFICE

MODERN COACH FACTORY RAEBARELI

RECEIPT No. 2723

DATE 24/12/2021

No. IRITM TRG./RCT/01/2022

Dated: 09.12.2021

To,

General Managers of all Zonal Railways, **DG/RDSO, DG/RHS/RB & DG/RPF/RB****General Managers/CAOs** of all Railway PUs**PCOMs, PCCMs, PFA, PCEs, PCMEs, PCEEs, PCSTEs, PCMDs, PCMMs, PCPOs, CSCs/RPF & CPROs** of all zonal Railways**Sub: In-service** - Multidisciplinary Training programme on "**Claims & Railway Claims Tribunal**" for in-service officers from **JS to SAG**.

Indian Railways Institute of Transport Management (IRITM), Lucknow is organizing a five-day training Programme on "**Claims & Railway Claims Tribunal**" from January 24 to 28, 2022. Programme is open for all departments and all grades of officers i.e. JS/SS/JAG/SG/SAG.

Speakers from various organizations including Indian Railways and academic institutions having expertise in their respective fields have been invited to address the participants. You are requested to nominate 05 to 06 officers from Junior Scale to SAG for above mentioned training programme from your Department. Names along with other details of nominated officers may be communicated to in the nomination form enclosed as Annexure with this letter through fax at 0522-2451964/2451940 or email at rajeshkumarirts97@gmail.com or at whatsapp number 9794839436.

For attending the training programme, All officers may kindly be relieved to report to IRITM, Lucknow by evening of 21st Jan, 2022. Programme is open for all grades of officers i.e. JS/SS/JAG/SG/SAG.

The programme details are also available on the IRITM website www.iritm.indianrailways.gov.in.

PCPO
JS
29/12/21

(Rajesh Kumar)

Sr. Prof. (Commercial & Admin)
& Course Director



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Annexure

NOMINATION FORM

Name of the training programme : "Claims & Railway Claims Tribunal"
Duration : January 24 to 28, 2022

Mode :

The Programme Director: Sh. Rajesh Kumar, Senior Prof. Commercial & Admin., Mobile : 9794885000
Indian Railways Institute of Transport Management (IRITM), Lucknow

The following officers have been nominated to attend training programme on "Claims & Railway Claims Tribunal" :-

SN	Names & Details
1	Name :
	Designation & Place of Posting :
	e-mail ID : Mobile number (having whatsapp):
2	Name :
	Designation & Place of Posting :
	e-mail ID : Mobile number (having whatsapp):
3	Name :
	Designation & Place of Posting :
	e-mail ID : Mobile number (having whatsapp):
4	Name :
	Designation & Place of Posting :
	e-mail ID : Mobile number (having whatsapp):
5	Name :
	Designation & Place of Posting :
	e-mail ID : Mobile number (having whatsapp):
6	Name :
	Designation & Place of Posting :
	e-mail ID : Mobile number (having whatsapp):

(Signature & Stamp)

Note : For any further information or query, Programme Coordinator Mr. Vijai Krishana Kulshrestha (Mobile : 9794839436) may be contacted.



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Brief Content of Course

- **Indian Railways Act and Claims**
- **Concept of Liabilities: - Bailees Liability, Common carrier Liability, Strict Liability, No faults liability and other types of liabilities.**
- **Claims Management at CCO Office.**
- **Railways Claims Tribunal Act**
- **Constitution and Working of Claims Tribunal**
- **Presenting officer and its role in claim settlement.**
- **Reporting and recording of untowards incidents and accidental cases.**
- **DRM reports in untoward incident, its importance and how it should be prepared.**
- **Commercial Claim – MGS reports, DDMs, AD/ODs and other cases.**
- **Claims settlements and Claim prevention.**
- **Consumer Protection Act :- with Railway reference.**
- **Legal aspects of Motor vehicle accidental claim.**
- **Important cases of Claims – Case Studies.**



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ANNEXURE

1. Course Director :

Shri Rajesh Kumar, Sr. Professor (Commercial & Admin)
Mob.: 9794885000
e-mail : rajeshkumarirts97@gmail.com

2. Course Co-ordinators :

I. Vijai Krishana Kulshrestha
Mob. : 9794839436
e-mail :it1.iritm@gmail.com

II. PA to Sr.Prof. Sr. Professor (Commercial & Admin)
Vijay Kumar Shashi
Mob : 9794845643

3. Reporting Time :

All the officers participating in the programme are required to report by evening of 23rd Jan 2022.

4. Programme Timings :

09:30 hrs to 16:00 hrs [with a Lunch break from 13:15 hrs to 14:15 hrs & two tea breaks of 15 minutes each at 11:15 hrs and 14:00 hrs]. Officers shall be relieved after 16:00 hrs. on 28th Jan, 2022. Return reservations to be made accordingly.

5. Accommodation :

Officers will be accommodated in Officers' Hostel in IRITM.

Mess Facility:

Breakfast, Lunch and Dinner will be served in the Officers' Mess (Naivaidhyam) as per the prescribed menu on payment basis. Tea/Coffee making arrangements are available in each room.

6. Transport :

IRITM Vehicle(s) will be available for pick up and drop according to the Trainee Officer's arrival/departure program.

For any assistance regarding Transport, **Shri Mayank Johri** (CUG : 9794862013), Transport Incharge, Dy. SS (Commercial) N. Rly., LKO (CUG : 9794830973) or Dy. SS (Commercial) N.E. Railway, LJN (CUG: 9794846979) may be contacted.