



Modern Coach Factory Raebareli
आधुनिक रेल डिब्बा कारखाना, रायबरेली

WARRANTY CLAUSE

S.N	COMPONENTS	WARRANTY		
i	Brake Pad, wheels, flushing valves, push gravity cocks, moldings, window glasses, mirrors, curtain clutch wire etc. (items which are consumable in nature)	NIL		
ii	Other coach furnishing sub assemblies(bought out items)	24 months from the date of dispatch of coach OR 30months from the date of supply of material whichever is earlier.		
NOTE:				
i	This warranty covers free supply of parts which wear out and fails within warranty period of normal service.			
ii	This doesn't covers faults arising out of accident, non standard maintenance practices, abnormal use or mishandling, vandal activity, arson & deficient/pilferage etc.			
iii	This doesn't cover any consequential liabilities or damages/loss incurred by anybody; furthermore, it shall in no case extend to repayment, return of the coach or replacement of complete coach.			
iv	Whether a defective part is to be replaced or repaired shall be at the discretion of MCF/RBL.			
v	For any complain/ suggestion please Mail at qualityrcfrbl@gmail.com			
vi	Painting on supply & apply contract :- supply of material and application shall be warranted for a period of three years from			
Application for any manufacturing /Application as per clause -4,para- V of RDSO specification no .M&C/PCN/100/2013-Giver below				
S.N	Time period	Gloss Retention (initial gloss >85 unit at 60°)	Colour Retention rating on 0-10 scale (initial rating of painted panels/coach or ISC/RAL shade card shall be taken as 10)	Adherence of paints (with each other and with substrate) Cross-cut tape adhesion test as per ASTM D:3359/97(or latest)
i	After 1 year	80% of initial gloss	7	5B
ii	After 2 year	70% of initial gloss	6	5B
iii	After 3 year	60% of initial gloss	5	4B
If any imperfection is noticed or any defect arises during the warranty -period due to improper material used or due to bad workmanship, the contractor shall be bounded to set right the defect/ imperfection on free of cost basis at the base depot of the coach.				

SME/AME/QC/MCF/RBL

Asst. Mechanical Engineer
आ. रे. डि. का. रायबरेली
MCF, RBL

Dy.CQM/MCF/RBL

Sudhir Kumar
Dy. Quality Manager
आधुनिक रेल डिब्बा कारखाना, रायबरेली
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